

Volunteering in Retail and Hospitality In Fareham

West St Fareham

- Oxfam Books & Music
- Solent Diabetes
- Headway
- Sue Ryder
- Naomi House
- British Heart Foundation
- Rowans
- Rainbow Centre
- Age UK
- Trussell Trust

High St Fareham

- Forces Support

Fareham Shopping Centre

- Age Concern

Portchester

- Shine
- Rowans
- Sue Ryder

Titchfield

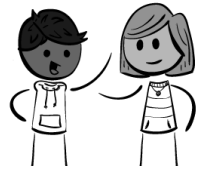
- Rowans

Locks Heath

- Barnardos

10 skill-building reasons to volunteer in Retail & Hospitality

- 1. Customer service:** Making customers feel welcome. Putting the customer first and helping the business to create loyal customers.
- 2. Dealing with customer concerns:** Developing problem-solving and communication skills.
- 3. Commercial awareness/marketing:** Seeing first-hand how a business operates and how commercial decisions are made. Creating and using displays to improve sales.
- 4. Working under pressure:** Managing a number of customers or activities at one time.
- 5. Team working:** Being a supportive team member to your fellow volunteers.
- 6. Initiative:** Making decisions as situations arise, making suggestions about how to improve things.
- 7. Use of IT:** Using an electronic till. Many charity shops also sell through on-line auction sites.
- 8. Responsibility:** Being reliable, trustworthy, punctual, flexible, getting work done on time, and being willing to improve your own performance.
- 9. Cultural/community awareness:** You might work with or meet people from various backgrounds or with a range of support needs. You will also learn about those who benefit from the fundraising a charity shop does or from exhibitions and artefacts.
- 10. Numeracy/money handling:** From giving customers the correct change to stock taking.



OXFAM BOOKS & MUSIC

West St, Fareham

If you have a half day or two spare (or more!), you could join the dedicated team of volunteers and supporters at the Oxfam books and music shop in Fareham to help with:

Sorting & Pricing donations

Keeping stock on the shelves up to date

Customer Service – including till work, serving customers, receiving donations,

On-line sales –

Look up book values on line and help with the on-line shop

Vacancies all week but especially Saturday afternoons

SUE RYDER CARE

Charity shop - West St, Fareham

Shop Assistants are needed Mon-Sat to provide: Till cover, Sorting, Steaming Supervising the shop floor

**Charity Shop & Furniture Shop
Stubbington Village**

Shop Assistant – urgent help needed with all aspects of retail business especially weekend cover. Duties include:

Stock processing; Merchandising; Cash handling; Customer service

**BRITISH HEART FOUNDATION
Furniture & Electrical Goods Shop
West Street, Fareham**

Sales Person –

Assist customers in the shop

Housekeeper/Merchandiser -

Help maintain cleanliness in the store; price and display bric-a-brac attractively around the store. Knowledge of valuing not essential but would be helpful

Telephone Administrator –

Co-ordinate the collection of large donated items.

Warehouse Assistant –

Volunteers must be capable of moving items of furniture and large electrical equipment on the shop floor

**WESTBURY MANOR MUSEUM
Fareham**

Welcome Hosts provide information to visitors, help with the recently refurbished café and shop and support the overall operation of the museum. This public-facing role plays an important part in caring for and enabling access to Fareham's heritage.

Opening times: Monday, Tuesday, Thursday & Friday 10am - 5pm
Saturday 10am - 4pm

**FORCES SUPPORT
High St Fareham**

A new charity shop fundraising for this national charity which provides hands-on practical support to families bereaved through military death.

Charity Shop Helpers are needed for all aspects of retail work including sorting donations, pricing, rotating stock and dealing with customers

**SHINE Charity Shop
Portchester**

Shop Assistant

SHINE provides specialist support to anyone living with spina bifida and/or hydrocephalus.

Our busy charity shop is looking for:

Creative people for window dressing

Sociable people to meet and greet customers and raise awareness about spina bifida and hydrocephalus

Quiet people to sort and price donations
Any age would be welcomed.

BARNARDOS

Charity Shop, Locks Heath

One of the UK's leading children's charities, working directly with over 200,000 children, young people and their families every year.

Volunteer Retail Assistants

Running a Barnardo's Store needs a good team and you could be part of it! Our stores rely on a team of multi-skilled volunteers, from all walks of life who come together to generate vital funds for Barnardo's work. Age 18+
Training provided. Open 7 days.

**AGE CONCERN FAREHAM
Fareham shopping centre**

General shop volunteers needed to help with: Till work, sorting stock, steaming (cleaning donations), customer service
housekeeping (upkeep of displays) in a friendly environment

RAINBOW CENTRE

West St Fareham Charity Shop

Assistants to help with:

Stock processing and pricing.
Help to maintain an attractive shop with fresh stock - clean and tidy at all times.
Maintain reasonable security
Operate the till and handle cash

ROWANS HOSPICE
Titchfield, Portchester and
Fareham Charity Shops

Shop Assistants

Enthusiastic people are needed to work in Rowans Trading Shops.

You could help by ensuring our shops stand out, making them welcoming to our customers whilst selling a unique range of high quality donated goods and furniture.

Some cleaning, steaming and pricing will be involved as well as using the till.

You will be working as part of a team and the role will be interesting and varied.

Age 14+

BURSLEDON BRICKWORKS
MUSEUM

Swanwick Lane

Following a successful Heritage Lottery Grant we are looking to recruit more volunteers to aid the museum in its new development to encourage more people to visit and explore the site.

Cafe Volunteers help in the café when the museum is open to the public on Wednesdays, Thursdays & Sundays April to October, as well as occasional special events such as parties. Level 2 Food Hygiene training provided.

Groundskeeper Volunteer

Enthusiastic, outdoor-loving volunteer needed to keep the outdoor areas of the museum site free from weeds, fallen leaves and overgrown shrubs. Equipment provided. Times flexible on a Tuesday, Wednesday or Thursday
Applicants 18+

HEADWAY CHARITY SHOP
Fareham

Shop Assistants needed Monday to Saturday morning and afternoon sessions

AGE UK CHARITY SHOP
West St, Fareham

We are looking for volunteers to join our friendly team from sorting and pricing stock to steaming and putting stock out on the shop floor to sell. We also have opportunities for working on the till, meeting and greeting the customers, keeping the shop tidy and helping with the day to day running of the shop.

THE TRUSSELL TRUST
Fareham

Trussell Trust raises funds to end hunger and poverty by supporting UK foodbanks

Shop Volunteers

Our shops are designed to do more than just raise funds. Each shop aims to become a hub of the local community by providing:

- A listening service for people in emotional distress
- Volunteering opportunities for people with mental, social or physical difficulties
- Affordable goods for people on low incomes



Community Action
Fareham

Fareham Volunteer Centre is part of
Community Action Fareham

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